



# Financial Resilience Service

## Financial Resilience Service can:

- Support you to set up Payment Plans including phone, internet and utilities
- Review your personal budget and provide you options to improve it
- Provide information and referral for a range of support services including general or financial counselling, health & wellbeing services including addiction services & NILS
- Deliver financial workshops i.e. Money Minded
- Assist with the set up MyGov and Centrepays
- Assist you to increase your understanding of credit
- Help you to access low cost financial products and/or hardship programs

## Financial Resilience Service is not a Financial Counselling service and is not able to assist with:

- Superannuation Matters
- Financial planning and advice
- Emergency Relief payments
- Bankruptcy matters
- General counselling support
- Legal matters
- Matters where debt collectors are involved

*We are happy to provide you with referral information for these matters.*

## To get the most out of the Financial Resilience Program you need to:

- Commit to a plan on building financial independence and resilience
- Take control of financial decisions that impact your life
- Build the skills and confidence to manage your finances
- Willingly take action to make changes to your financial situation
- Prioritise and Plan essential items - Housing, groceries, utilities, education/children expenses and medication

***Change starts with you, but it doesn't start until you do!***

***Contact our office on 1300 769 814 to book a appointment***

